Domina Coral Bay
P.O. Box 74
46619 Hadaba
Sharm El Sheikh, Egypt

DOMINA CORAL BAY, HOTEL, RESORT, SPA & CASINO

Subject: **PET POLICY – REGULATION FOR THE PET**
Effective as of 01/01/2021

To apply for: **HOTEL GUEST**

Domina Coral Bay Hotel, Resort, Spa & Casino is a Resort which welcomes pets.

In order to ensure to all our guests to enjoy their stays safely, it is mandatory and important to comply with the following procedures, which have been requested for safety and hygienic/sanitary reasons:

- In order to register the pet, all owners must provide to the Front Desk a copy of pet's ID and photo. Moreover pet will always have to wear a collar reporting unit number and / or telephone contact of the owner.
- Fee 10 Euro per day will be required for the special cleaning service
- Pet up to 10 Kilogram
- Pets are not authorized to wander unattended within the Resort.
- Pets with a friendly attitude and behavior are welcome inside the Resort
- Pets with hostile and aggressive attitude and behavior are not welcome inside the Resort in order to ensure the safety of other guests.
- Dogs must be leashed and under control, even visual, of its owner every time it is outside the private property. The pet's owner will also be responsible for the collection of its leftovers.
- In case the pet's owner will not clean the pet's leftovers, the Resort will provide the cleaning charging the owner with the cost of the service (50 Euro). In case this infringement of the rules is reiterated, and/or in case of delay or nonpayment of the cost of the service, the pet will no longer be authorized to exit the private property of the owner.
- It is not allowed that dogs bark uncontrollably at day or night, in order to ensure the rest of all the guests.
- Services dogs, of any species, are welcome inside the Resort, unless are showing hostile and aggressive attitude.

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- Dogs are welcome in the shops area only if leashed. Pets are not allowed to access any public and common area, such as Receptions (unless for the procedures of check-in/check-out with the pet leashed), and the swimming pools.
- Small size dogs are welcome at the following beaches: the beach between the Alibaba Restaurant and the Sheraton (access is allowed also for bathing), the area (bathing is prohibited) located at Salty Lake.
- Alibaba Restaurant and the Sheraton.
- At all the above mentioned authorized beaches, pets shall be always leashed, and are not allowed to use beach towels, sunbeds or the public showers.
- Pets are not authorized to access to the sea through the pier and/or the floating but through the shore determined by the buoys.
- In case the pet's owner will not respect the rules related to the above mentioned beaches, the Resort will charge the owner with a penalty of (50 Euro). In case this infringement of the rules is reiterated and/or if it is missing the payment of the penalty, the pet will no longer be authorized access or stay at the beaches.
- It is allowed to small size dogs the access to the following open air outlets: Prestige Beach Bar, Blue Lake Bar, Sandy Lane, AliBaba, La Piazzetta, Mosaique Cafe' (only external areas)and the Arena (only in the designated area). In the mentioned outlets are designated and delimitated areas reserved for the pet's owners. The pet will always have to be leashed in order to limit as much as possible the disturb to the other guests and the outlet's staff;
- The owner of the pet will be considered economically responsible for any damage to persons and / or things which might be caused by the pet;
- Pet must not be kept chained to trees, poles, fences or else inside the Resort;
- It is prohibited to feed pets in the streets, in the gardens, in the beaches or any public or common area inside the Resort, out of their specific dry food;

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- It is prohibited to distribute within the Resort any food containing toxic and poisonous substances.
- It is excluded any operation provided by the Resort Management in terms of pest control (against ants, flies, rats, mites etc...) which is carried out with methods and products which are not affecting in any way the pets.
  It is specified that, for the above mentioned pest control's products, these are situated regularly nearby ducts and sewages. We require the pets' owners to pay maximum attention about it.
- The Resort will not tolerate any sort of abuses towards the pets and will implement adequate action towards anybody not respecting this rule.

  In case the above mentioned rules will not be respected and implemented, the Resort Management will send a written warning letter to the pet's owner. In case of further infringements the necessary actions will be taken, such as charging a penalty, stopping the pet access to the facilities of the Resort till the pet will no longer be authorized to exit the private property of the owner.

THE RULES OF THE PRESENT REGULATION MIGHT BE UPDATED OR ADJUSTED BY DOMINA CORAL BAY GENERAL MANAGER AT ANY TIME, ACCORDINGLY WITH EMERCENCY OR URGENCY SITUATION PRIOR RELATED OFFICIAL COMMUNICATION TO ALL THE GUESTS.

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